

	Cust Lname	Cust Fname	MID	Cust Id	Creation Ts	Subject
1	HADLEY/DEFA	JEFFREY	906	11681593	3/30/00 11:59	Power Reduction - GC
2	ADAMS	HARRIETT	3349793140	12026177	3/30/00 16:26	Power Reduction - GC
3	DAVIS	CHERYL	7132497285	10291095	3/30/00 18:15	Power Reduction - GC
4	DUPLESIS	ABBY	3349793179	12039373	3/30/00 19:04	Power Reduction - GC
5	WIMBERLEY JR	GEORGE	3342324280	10020636	3/30/00 20:07	Power Reduction - GC
1	MCDOWALL	PRISCILLA	3349790820	4157412	3/31/00 10:09	Power Reduction - GC
2	CHAPMANWILK	JANE	3349791685	8354104	3/31/00 10:14	Power Reduction - GC
3	MIKKELSON	ROBERT	3349796052	7217541	3/31/00 10:17	Power Reduction - GC
4	MCDANIELS	LEONARD	3349795185	9613512	3/31/00 10:32	Power Reduction - GC
5	DAVIS	KAREN	3349793387	12078916	3/31/00 10:39	Power Reduction - GC
6	YOUNCE	ROBERT	3349799955	9808465	3/31/00 10:49	Power Reduction - GC
7	MALLETTE	MICHAEL	3349795961	7040646	3/31/00 11:37	Power Reduction - GC
8	MALLETTE	MICHEAL	3349791913	11873889	3/31/00 11:38	Power Reduction - GC
9	SOUTHWORTH	GARY	3349651305	3569252	3/31/00 11:44	Power Reduction - GC
10	KONTOULAS	JANICE	3349894988	3768006	3/31/00 12:02	Power Reduction - GC
11	CHAPMAN	TIFFANY	9376262209	12164034	3/31/00 12:07	Power Reduction - GC
12	CARPENTER	LUCIA	3349792076	8345382	3/31/00 12:10	Power Reduction - GC
13	INCORPORATE	DISCOUNT	3349795877	5932129	3/31/00 12:14	Power Reduction - GC
14	PALMER	MARK	3349792399	9400672	3/31/00 12:25	Power Reduction - GC
15	PALMER	MARK	3349792399	9400672	3/31/00 12:25	Power Reduction - GC
16	LLEWELLYN	KAREN	3349798711	11482054	3/31/00 12:30	Power Reduction - GC
17	HAKEEM	ZUMARA	5029743097	12100215	3/31/00 12:42	Power Reduction - GC
18	BUNTIN	ALLISON	3349797189	11312698	3/31/00 12:48	Power Reduction - GC
19	WALDRON	KIMBERLY	3349792060	11900012	3/31/00 12:49	Power Reduction - GC
20	SOUTHWORTH	GARY	3349651305	3569252	3/31/00 13:08	Power Reduction - GC
21	LUCIO/DEFAUL	DEREK	211	11029385	3/31/00 13:12	Power Reduction - GC
22	FITZGIBBONS	RANDY	3349797311	7271913	3/31/00 13:19	Power Reduction - GC
23	CARNEY	IMOGENE	3349522132	4708622	3/31/00 13:24	Power Reduction - GC
24	SPIRN	JEFFERY	6506789638	11300160	3/31/00 13:35	Power Reduction - GC
25	STYRON	CALART	3349791919	3553039	3/31/00 13:42	Power Reduction - GC
26	FITZGIBBONS	RANDY	3349797311	7271913	3/31/00 13:43	Power Reduction - GC
27	SOUTHWORTH	GARY	3349651305	3569252	3/31/00 13:46	Power Reduction - GC
28	BURRIS/DEFAU	PAUL	802	11238809	3/31/00 13:47	Power Reduction - GC
29	TEDDER	LINDA	3349791425	9928905	3/31/00 13:59	Power Reduction - GC
30	FUNK	WILLIAM	3349791234	5341318	3/31/00 14:18	Power Reduction - GC
31	BURRIS/DEFAU	PAUL	802	11238809	3/31/00 14:34	Power Reduction - GC
32	MOREIRA	SHANNON	3349795672	4555564	3/31/00 14:52	Power Reduction - GC
33	HUDSON	ANDREWS	3349794190	9586525	3/31/00 14:57	Power Reduction - GC
34	STOKKE	LOWELL	3349796918	7326170	3/31/00 15:00	Power Reduction - GC
35	260	JOHN	8503241843	11535027	3/31/00 15:34	Power Reduction - GC
36	POSEY	TODD	3349792762	9392962	3/31/00 15:47	Power Reduction - GC
37	WALTER	DAVID	3349792200	8471653	3/31/00 16:23	Power Reduction - GC
38	FUNK	WILLIAM	3349791234	5341318	3/31/00 16:23	Power Reduction - GC
39	FUNK	WILLIAM	3349791001	5341319	3/31/00 16:24	Power Reduction - GC
40	funk	william	3349795438	10764009	3/31/00 16:25	Power Reduction - GC
41	HALL	LAURA	3349798521	9043996	3/31/00 16:26	Power Reduction - GC
42	GREEN	WYNONA	3349797583	7648718	3/31/00 17:00	Power Reduction - GC

43	BUTT	JOYCE	3349793815	9373705	3/31/00 17:35	Power Reduction - GC
44	GALLOWAY	LANCE	8503802475	9906514	3/31/00 17:43	Power Reduction - GC
45	PROPERTIES	REAL	3349791597	4218506	3/31/00 18:13	Power Reduction - GC
46	BUTT	JOYCE	3349793815	9373705	3/31/00 18:18	Power Reduction - GC
47	WARD	JOEY	3349895045	4729909	3/31/00 18:18	Power Reduction - GC
48	BAILEY	DRUE	3349797164	11304690	3/31/00 18:30	Power Reduction - GC
49	PARRIS	LARRY	3349797885	4726956	3/31/00 18:36	Power Reduction - GC
50	CONDON	WILLIAM	3342328782	8285912	3/31/00 19:05	Power Reduction - GC
51	STEWART	MELBA	3344026194	4024718	3/31/00 19:05	Power Reduction - GC
52	SOUTHWORTH	GARY	3349651305	3569252	3/31/00 19:32	Power Reduction - GC
53	BURRIS/DEFAU	PAUL	802	11238809	3/31/00 19:59	Power Reduction - GC
54	PARKER	THOMAS	8503806695	5639682	3/31/00 20:38	Power Reduction - GC
55	MIKKELSON	ROBERT	3349796052	7217541	3/31/00 21:18	Power Reduction - GC
56	BARBA	ADRIAN	3349794412	9908636	3/31/00 21:19	Power Reduction - GC
57	MCCLOSKEY	WILLIAM	3344012545	8025713	3/31/00 21:40	Power Reduction - GC
58	CRABTREE	BRENDA	3344224177	4513177	3/31/00 21:41	Power Reduction - GC
59	CLARK	TOM	2092197347	12164677	3/31/00 21:43	Power Reduction - GC
1	DORRIETY	WILLIAM	3344015243	8210307	4/1/00 9:05	Power Reduction - GC
2	CURRIE	FLOYD	3349796043	7049440	4/1/00 9:10	Power Reduction - GC
3	PARMER	CARMELA	3349794138	10368079	4/1/00 9:57	Power Reduction - GC
4	LYNN	VIVIAN	3349796954	8644050	4/1/00 10:40	Power Reduction - GC
5	FUQUA	CANDYCE	3349797178	7022670	4/1/00 11:10	Power Reduction - GC
6	ESTATE	MYER	3349799197	4051083	4/1/00 11:17	Power Reduction - GC
7	NELSON	FRED	3349791817	7983464	4/1/00 11:26	Power Reduction - GC
8	CATER	JAMES	3349791312	4111907	4/1/00 11:32	Power Reduction - GC
9	CATER	JAMES	3349793338	4770867	4/1/00 11:32	Power Reduction - GC
10	LANGER	LINDA	3349790057	7236809	4/1/00 11:39	Power Reduction - GC
11	Martin	Barry	3349528656	4012202	4/1/00 11:40	Power Reduction - GC
12	WEST	ROBERT	3349796350	11033658	4/1/00 11:41	Power Reduction - GC
13	HODGES	ROBERT	3344214286	6308261	4/1/00 12:01	Power Reduction - GC
14	BARNAS	VIRGINIA	3349793560	10477676	4/1/00 12:34	Power Reduction - GC
15	ARCHITECTS	BAY	3344228126	9211531	4/1/00 12:36	Power Reduction - GC
16	YBARRA	CHRIS	3349522023	3437364	4/1/00 12:45	Power Reduction - GC
17	H AND H	INDUSTRIES	3349794655	3717863	4/1/00 13:02	Power Reduction - GC
18	HALLFORD	SONDRIA	3349795093	5694498	4/1/00 13:12	Power Reduction - GC
19	PEREZ	JERRY	3344217776	3302409	4/1/00 13:15	Power Reduction - GC
20	KWITZKY	ALBERT	3349798484	8384648	4/1/00 13:26	Power Reduction - GC
21	KING	LINDA	3349795548	7465218	4/1/00 14:09	Power Reduction - GC
22	CRISWELL	CARLYN	3349793909	9463788	4/1/00 14:14	Power Reduction - GC
23	SPENCE	EDWIN	3349791171	4737503	4/1/00 15:29	Power Reduction - GC
24	YARBOROUGH	CATHY	3349793795	12128250	4/1/00 15:51	Power Reduction - GC
25	JONES	G	3349794797	4554162	4/1/00 16:06	Power Reduction - GC
26	HILGENHOLD	ROBERT	3349797806	7788322	4/1/00 16:11	Power Reduction - GC
27	MCLEOD	ALISA	3349791648	5897665	4/1/00 16:19	Power Reduction - GC
28	SEAFOOD	AQUILA	3349793369	4283258	4/1/00 16:43	Power Reduction - GC
29	DORFF	SANDRA	3349651625	4666731	4/1/00 17:13	Power Reduction - GC
30	HINDLEY	PHILIP	3349793183	12037466	4/1/00 17:20	Power Reduction - GC
31	LOCKWOOD JR	JOSEPH	3349798664	8696489	4/1/00 17:42	Power Reduction - GC

32	CONSTRUCTIO	RAY	3349528680	3576823	4/1/00 18:47	Power Reduction - GC
33	SANDERSON	DOROTHY	3344014562	7832332	4/1/00 19:03	Power Reduction - GC
34	ACTION	MICHAEL	3349799225	6388360	4/1/00 19:25	Power Reduction - GC
35	CRABTREE	BRENDA	3344224177	4513177	4/1/00 21:11	Power Reduction - GC
1	INCORPORATE	CMC	3349790606	4322200	4/2/00 12:27	Power Reduction - GC
2	ADDY	CHARLES	3349792459	7870443	4/2/00 17:50	Power Reduction - GC
1			3349522472	4710060	4/3/00 9:29	Power Reduction - GC
2	INCORPORATE	DISCOUNT	3349795877	5932129	4/3/00 9:40	Power Reduction - GC
3	COLLINS	JAMES	3344027475	12001890	4/3/00 9:50	Power Reduction - GC
4	GREEN	REBECCA	3349790509	9993689	4/3/00 9:53	Power Reduction - GC
5	STERLING	JAMES	3349797913	11376524	4/3/00 9:55	Power Reduction - GC
6	CABINETS	BALDWIN	3349793367	4138444	4/3/00 10:07	Power Reduction - GC
7	WALKER	JIM	3349792088	3803986	4/3/00 10:08	Power Reduction - GC
8	GTE DEFAULT	WILLIAM WAL	628	9626570	4/3/00 10:13	Power Reduction - GC
9	GTE DEFAULT	WILLIAM WAL	628	9626570	4/3/00 10:14	Power Reduction - GC
10	KAISER	FRANK	3349792268	6776875	4/3/00 10:15	Power Reduction - GC
11	TATUM	TRACY	3349798503	8879501	4/3/00 10:35	Power Reduction - GC
12	RUNELS	CHARLES	3349796476	9384364	4/3/00 10:58	Power Reduction - GC
13	TRAMELL	FAE	3349790909	8791559	4/3/00 11:14	Power Reduction - GC
14	LUCIDO	VINCENT	3349792757	8225991	4/3/00 11:17	Power Reduction - GC
15	BRYANT	PHILLIP	3349794287	8573597	4/3/00 11:19	Power Reduction - GC
16	GOICURIA/DEF	JASON	160	11897160	4/3/00 11:30	Power Reduction - GC
17	GALLIER	GARY	3349893579	4567613	4/3/00 11:30	Power Reduction - GC
18	LANDRETH	MARILYN	3349793018	11988485	4/3/00 11:35	Power Reduction - GC
19	spellman jr	stephen	3349797648	11276008	4/3/00 11:41	Power Reduction - GC
20	SPENCE	EDWIN	3349895333	4018030	4/3/00 11:49	Power Reduction - GC
21	CATER	JAMES	3349791312	4111907	4/3/00 11:50	Power Reduction - GC
22	BENJAMIN	BILL	3349894200	4734156	4/3/00 11:57	Power Reduction - GC
23	BATES	JOHN	3349792817	3986283	4/3/00 12:01	Power Reduction - GC
24	WILKINS	STEWART	3349797445	11367748	4/3/00 12:03	Power Reduction - GC
25	MCDOWALL	PRISCILLA	3349790820	4157412	4/3/00 12:24	Power Reduction - GC
26	WISE	MICHAEL	3344234590	10553441	4/3/00 12:34	Power Reduction - GC
27	LITTRELL	JAMES	3349795262	5397090	4/3/00 12:38	Power Reduction - GC
28	STRAUB	KENT	3349797371	7421234	4/3/00 12:41	Power Reduction - GC
29	MONTELELON	ANGELA	3349796672	11142883	4/3/00 12:48	Power Reduction - GC
30	INCORPORATE	DISCOUNT	3349795877	5932129	4/3/00 12:54	Power Reduction - GC
31	DISTRIBUTORS	RAJ	8509826653	9527396	4/3/00 13:14	Power Reduction - GC
32	BARNES	FF	3344217827	4361000	4/3/00 13:15	Power Reduction - GC
33	COOPER	CARL	8507123680	4861051	4/3/00 13:15	Power Reduction - GC
34	GOICURIA/DEF	JASON	160	11897160	4/3/00 13:18	Power Reduction - GC
35	FINN	TASHA	3344215883	8860927	4/3/00 13:21	Power Reduction - GC
36	LOTT	ASHLEIGH	3344235564	4869458	4/3/00 13:27	Power Reduction - GC
37	NELSON	ROBERT	3349790412	8760089	4/3/00 13:37	Power Reduction - GC
38	FLOWERS	OLIVER	3349795726	6535836	4/3/00 13:41	Power Reduction - GC
39	AMERSON	CONNIE	3349651354	10907677	4/3/00 13:47	Power Reduction - GC
40	DEJEWSKI	GARY	3349792411	9333350	4/3/00 13:51	Power Reduction - GC
41	BURNETT	EVELYN	3349793826	5915975	4/3/00 13:56	Power Reduction - GC

42	DASZCZUK	MYRTLE	3349798928	8971602	4/3/00 13:57	Power Reduction - GC
43	MCMAHAN	RANDI	3349794150	4860953	4/3/00 14:25	Power Reduction - GC
44	KONECY	DARYL	9419202854	11956183	4/3/00 14:34	Power Reduction - GC
45	MOGAN	JAMES	3349794559	4210883	4/3/00 14:44	Power Reduction - GC
46	REALITY	WADE	3349794908	11899466	4/3/00 15:07	Power Reduction - GC
47	ANDERSON	ROBERT	3349792533	7456778	4/3/00 15:21	Power Reduction - GC
48	DAVIDSON	ELEANOR	3349790247	4593676	4/3/00 15:37	Power Reduction - GC
49	GOICURIA/DEF	JASON	160	11897160	4/3/00 15:38	Power Reduction - GC
50	WIGGINS	MARK	3349791877	8950583	4/3/00 15:47	Power Reduction - GC
51	CONNOR	GERALD	3349651026	4467676	4/3/00 15:55	Power Reduction - GC
52	ONEAL	JOHN	3349797572	7832210	4/3/00 15:56	Power Reduction - GC
53	THOMAS	GREG	5103011512	2387829	4/3/00 15:58	Power Reduction - GC
54	GRAY	HANS	3349796390	6266067	4/3/00 16:02	Power Reduction - GC
55	REALITY	WADE	3349794908	11899466	4/3/00 16:06	Power Reduction - GC
56	CLEM	JAMES	3349791863	11873480	4/3/00 16:10	Power Reduction - GC
57	FAIRBANKS	WILLIAM	8509362112	8192485	4/3/00 16:34	Power Reduction - GC
58	WORKS INC	AL	3349799444	8306448	4/3/00 16:47	Power Reduction - GC
59	TAYLOR	JOHN	3349798799	8595509	4/3/00 16:48	Power Reduction - GC
60	BRANYON	MYRA	3349795905	5793662	4/3/00 16:58	Power Reduction - GC
61	RIENZI JR	MICHAEL	3349795787	10839102	4/3/00 17:05	Power Reduction - GC
62	STOCKES	LOUIS	3349791840	9240621	4/3/00 17:08	Power Reduction - GC
63	GOICURIA/DEF	JASON	160	11897160	4/3/00 17:10	Power Reduction - GC
64	TAMBURELLO	MARIA	3349795406	5505761	4/3/00 17:11	Power Reduction - GC
65	MORA	ERIC	432	12141907	4/3/00 17:14	Power Reduction - GC
66	CORCORAN	SHEILA	3349797588	7707751	4/3/00 17:16	Power Reduction - GC
67	KEEFOVER	KEN	3349791058	9798880	4/3/00 17:27	Power Reduction - GC
68	BAGWELL	THOMAS	3349522369	4712314	4/3/00 17:46	Power Reduction - GC
69	H AND H	INDUSTRIES	3349794655	3717863	4/3/00 17:54	Power Reduction - GC
70	STANCIL	JOYCE	3349791866	10469078	4/3/00 17:57	Power Reduction - GC
71	DASZCZUK	MYRTLE	3349798928	8971602	4/3/00 17:58	Power Reduction - GC
72	SPIES	HEATHER	3349795097	4562132	4/3/00 17:59	Power Reduction - GC
73	EUBANKS	WILLIAM	3349522344	8315727	4/3/00 18:03	Power Reduction - GC
74	RODOCKER	CAMI	3349795833	5734347	4/3/00 18:08	Power Reduction - GC
75	NEWTON	SHARON	3349792512	11938176	4/3/00 18:32	Power Reduction - GC
76	NEWTON	SHARON	3349791974	11899757	4/3/00 18:32	Power Reduction - GC
77	RICHARDSON	REBECCA	3349793520	9929416	4/3/00 18:50	Power Reduction - GC
78	GRIFFIN	WILLIAM	3344231316	8354731	4/3/00 19:11	Power Reduction - GC
1	BLALOCK	PETER	3349796026	10941555	4/4/00 9:56	Power Reduction - GC
2	BARBA	ADRIAN	3349794412	9908636	4/4/00 10:35	Power Reduction - GC
3	RACKARD	DANNY	3349797223	3724658	4/4/00 10:48	Power Reduction - GC
4	QUELLETTE	ASHLEY	3349798625	8586449	4/4/00 10:55	Power Reduction - GC
5	DAY	JULIE	3349795931	5784156	4/4/00 11:05	Power Reduction - GC
6	DRAYTON	LEONARD	156	10459180	4/4/00 11:11	Power Reduction - GC
7	PORCHE	JUDY	3349795862	10873678	4/4/00 11:17	Power Reduction - GC
8	EDMONDSON	TIM	8505169558	11446603	4/4/00 11:19	Power Reduction - GC
9	THOMASON	JULIE	3349794851	12206026	4/4/00 11:19	Power Reduction - GC
10	PLASH	LAURA	3349798900	4378723	4/4/00 11:28	Power Reduction - GC
11	BROWN	DIANE	3349791631	9373522	4/4/00 11:30	Power Reduction - GC

12	SIZEMORE	JAMES	3349797684	8306118	4/4/00 11:31	Power Reduction - GC
13	CRAFT	JIM	8505165683	8266226	4/4/00 11:38	Power Reduction - GC
14	ELLIS	JERRY	3349794308	4128702	4/4/00 11:48	Power Reduction - GC
15	DANIELS JR	JAMES	3349795301	5341467	4/4/00 11:59	Power Reduction - GC
16	HOWARD	PATTI	8509822039	8092678	4/4/00 12:15	Power Reduction - GC
17	HASTY	RENEE	3349797934	11427158	4/4/00 12:16	Power Reduction - GC
18	JAMES	LARRY	3342323346	6132974	4/4/00 12:17	Power Reduction - GC
19	DAGLEY	FRANK	3342328916	6123592	4/4/00 12:25	Power Reduction - GC
20	BROWN	BILLY	3349894869	3314512	4/4/00 12:25	Power Reduction - GC
21	LYNN	RAYMOND	3349792896	11979151	4/4/00 12:40	Power Reduction - GC
22	DEAN	SHEILA	3349799536	3847325	4/4/00 12:41	Power Reduction - GC
23	BROWN	DIANE	3349798964	9895530	4/4/00 12:42	Power Reduction - GC
24	KING	ANITA	3349796403	11046823	4/4/00 12:46	Power Reduction - GC
25	SAXON	WILLIAM	3349790601	3610302	4/4/00 12:55	Power Reduction - GC
26	NELSON	SANDY	3349793019	3812208	4/4/00 13:06	Power Reduction - GC
27	CHARA	JIRI	3349793860	4107024	4/4/00 13:07	Power Reduction - GC
28	OGLETREE	BRADLEY	3349794567	4870713	4/4/00 13:10	Power Reduction - GC
29	CHEATHAM	BOBBY	4096358732	2749000	4/4/00 13:14	Power Reduction - GC
30	HUGHES	ROBERT	8505165190	9604944	4/4/00 13:15	Power Reduction - GC
31	BROWN	BILLY	3349894869	3314512	4/4/00 13:24	Power Reduction - GC
32	ADCOCK	LUNDY	3349793078	4503018	4/4/00 13:30	Power Reduction - GC
33	BENOIT	STUART	3349794709	10248932	4/4/00 13:32	Power Reduction - GC
34	SMITH	SHERYL	3349790795	3738380	4/4/00 13:43	Power Reduction - GC
35	HILLMAN	PATRICIA	3349796439	11044486	4/4/00 14:15	Power Reduction - GC
36	LYMAN	EARL	7132540592	3207158	4/4/00 14:18	Power Reduction - GC
37	LOVELY	KATHLEEN	3349793978	7536161	4/4/00 14:19	Power Reduction - GC
38	MCKENZIE	KENNETH	3349799065	4025728	4/4/00 14:19	Power Reduction - GC
39	STUDT	DOROTHY	3349893184	4426259	4/4/00 14:22	Power Reduction - GC
40	ROBINSON	BRETT	3349895112	3767793	4/4/00 14:23	Power Reduction - GC
41	CAMPBELL	JOHN	3342328495	7051958	4/4/00 14:28	Power Reduction - GC
42	TOUCHSTONE	NATASHA	3349797879	7707328	4/4/00 14:58	Power Reduction - GC
43	HART	ROBERT	3349796482	11058035	4/4/00 15:03	Power Reduction - GC
44	LITTLE	CHRISTIAN	3349790687	11754813	4/4/00 15:03	Power Reduction - GC
45	JACKSON	WINONA	3349796170	6024007	4/4/00 15:20	Power Reduction - GC
46	VICK	LOUIS	3349798278	3429804	4/4/00 15:26	Power Reduction - GC
47	WINFIELD	PAMELA	3349797725	7574415	4/4/00 16:11	Power Reduction - GC
48	PEYER	MICHAEL	3349522229	3615424	4/4/00 16:21	Power Reduction - GC
49	MATTER	KATHLEEN	3349792518	3621637	4/4/00 16:22	Power Reduction - GC
50	BURKE	DIANNE	3349797724	7698455	4/4/00 16:38	Power Reduction - GC
51	BOUTWELL	CHRIS	3349794445	9622113	4/4/00 16:42	Power Reduction - GC
52	BEAULIEU	CAROL	3349522622	3569830	4/4/00 16:42	Power Reduction - GC
53	JACKSON	ROSE	7138195914	12109355	4/4/00 16:50	Power Reduction - GC
54	WRIGHT	GARY	3349791917	7588328	4/4/00 16:51	Power Reduction - GC
55	MATTER	KATHLEEN	3349792518	3621637	4/4/00 17:14	Power Reduction - GC
56	INC	CORK	3349796762	6660928	4/4/00 17:26	Power Reduction - GC
57	FRAZIER	DENNIS	3349797777	3969563	4/4/00 17:29	Power Reduction - GC
58	JOHNS	MYRA	3349794067	8471227	4/4/00 17:31	Power Reduction - GC
59	AUTREY	LUVONE	3349796346	6695685	4/4/00 17:57	Power Reduction - GC
60	JELKS	DOROTHY	2564905904	5836457	4/4/00 18:08	Power Reduction - GC

61	DIVE SHOP	DOWN	3349790623	3953154	4/4/00 18:09	Power Reduction - GC
62	LAWRENZ	DAVID	3349794625	3725014	4/4/00 18:09	Power Reduction - GC
63	WILKINS	DAVID	3342329312	8614237	4/4/00 19:05	Power Reduction - GC
64	JACKSON	WINONA	3349796170	6024007	4/4/00 19:27	Power Reduction - GC
65	THOMASON	JULIE	3349794851	12206026	4/4/00 20:47	Power Reduction - GC
66	AKLUFU	TRAUTE	8587056410	11823694	4/4/00 20:48	Power Reduction - GC
67	FITZSIMMONS	MAURICE	3344214827	3905617	4/4/00 21:06	Power Reduction - GC
68	OST	ROBERT	3349798775	8656109	4/4/00 21:10	Power Reduction - GC
69	HENNESSY	FRANK	8316017393	10855966	4/4/00 21:24	Power Reduction - GC
1	HOPKINS	CECELIA	9417252876	11736016	4/5/00 8:18	Power Reduction - GC
2	MYERS	MARSHALL	3349790107	6334128	4/5/00 8:19	Power Reduction - GC
3	REESE	DENISE	5133073035	12121686	4/5/00 8:28	Power Reduction - GC
4	SMITH	SHERYL	3349790795	3738380	4/5/00 9:01	Power Reduction - GC
5	SOMMER	KATHLEEN	3349790300	4817125	4/5/00 9:40	Power Reduction - GC
6	WALTERS	DAVID	3349790792	4254797	4/5/00 11:02	Power Reduction - GC
7	OSTEEN	LARRY	3349794739	10580077	4/5/00 11:08	Power Reduction - GC
8	KLEINSCHMIDT	MARK	3349796611	11110497	4/5/00 11:22	Power Reduction - GC
9	JIMMY		3349795553	3757586	4/5/00 11:26	Power Reduction - GC
10	BOUTWELL	CONNIE	3349793625	3823994	4/5/00 11:27	Power Reduction - GC
11	TAMPARY	CONSTANTINE	3349528757	3400337	4/5/00 11:28	Power Reduction - GC
12	MCDAVID	CARMELEITA	3344018125	10640882	4/5/00 11:52	Power Reduction - GC
13	POWELL	LARRY	3349799198	4814667	4/5/00 11:54	Power Reduction - GC
14	BAGGETT	WILLIAM	3349796958	7454168	4/5/00 11:54	Power Reduction - GC
15	SLAUGHTER	ALANA	3349799779	11425311	4/5/00 12:02	Power Reduction - GC
16	STROMBERG T	WILLIAM	8505728141	5547548	4/5/00 12:16	Power Reduction - GC
17	SEITZ	HANK	8136016615	9458302	4/5/00 12:29	Power Reduction - GC
18	GLENN	THOMAS	3349799537	3451080	4/5/00 12:46	Power Reduction - GC
19	JOHNSON	DARLENE	3349796953	11226493	4/5/00 13:17	Power Reduction - GC
20	MITCHUM	LOUIS	3349799260	4813871	4/5/00 13:31	Power Reduction - GC
21	MOLINA/DEFAU	JOEY	720	11670293	4/5/00 14:04	Power Reduction - GC
22	MUSE	JERRY	7138290927	320516	4/5/00 15:00	Power Reduction - GC
23	GUYER	MARSHA	3349792847	10095970	4/5/00 15:04	Power Reduction - GC
24	OVERBY	DIXIE	3349792633	3382529	4/5/00 15:06	Power Reduction - GC
25	ALTMYER JR	KENNETH	3349790772	3750427	4/5/00 15:15	Power Reduction - GC
26	MASON	TERRI	3344218342	7615741	4/5/00 15:17	Power Reduction - GC
27	SHANNON	DAWN	3349792664	9362795	4/5/00 15:44	Power Reduction - GC
28	HARRIS	REBECCA	3349796859	11202321	4/5/00 15:48	Power Reduction - GC
29	CAMPBELL	JEFF	3349798643	11657533	4/5/00 16:11	Power Reduction - GC
30	BRENDIAR	EVANGELINE	3349797010	6506450	4/5/00 16:20	Power Reduction - GC
31	RATLIFF	DIANA	3349797117	3601795	4/5/00 17:22	Power Reduction - GC
32	JACKSON	WINONA	3349796170	6024007	4/5/00 17:35	Power Reduction - GC
33	WINKLER	JOESPH	3349796444	11047045	4/5/00 17:35	Power Reduction - GC
34	POWELL	LARRY	3349799198	4814667	4/5/00 17:36	Power Reduction - GC
35	BARRON	JIMMY	3344018737	4675121	4/5/00 17:36	Power Reduction - GC
36	MARET	BERNARD	3349792836	9604842	4/5/00 17:48	Power Reduction - GC
37	SMITH	CAROLYNN	8505164256	5392026	4/5/00 17:55	Power Reduction - GC
38	BUNTIN	DORTHY	3349797188	11314452	4/5/00 18:16	Power Reduction - GC
39	AUSMAN	LOU	3349893605	4584656	4/5/00 18:36	Power Reduction - GC

40	HOWARD	ELIZABETH	3349798895	8975384	4/5/00 19:02	Power Reduction - GC
41	HOUSTON	LACY	3349799006	10410811	4/5/00 19:13	Power Reduction - GC
42	HAUPT	CHARLES	3349795985	5857038	4/5/00 19:39	Power Reduction - GC
43	RUSH	TINA	2063513145	12215999	4/5/00 22:32	Power Reduction - GC
1	EDGEMON	LESLIE	3349528765	4421327	4/6/00 9:08	Power Reduction - GC
2	MOLINA/DEFAU	JOEY	720	11670293	4/6/00 9:36	Power Reduction - GC
3	GTE DEFAULT	GREG WHITE	329	11395600	4/6/00 9:43	Power Reduction - GC
4	NELSON	BOBBIE	3349794691	10887301	4/6/00 9:46	Power Reduction - GC
5	MIKKELSON	ROBERT	3349796052	7217541	4/6/00 9:47	Power Reduction - GC
6	HANSON	CALVIN	3349798308	8751220	4/6/00 10:03	Power Reduction - GC
7	MOLINA/DEFAU	JOEY	720	11670293	4/6/00 10:09	Power Reduction - GC
8	LOUIS	MARSHALL	3349793514	9966400	4/6/00 10:22	Power Reduction - GC
9	HAYES	SANDRA	3349794347	4539691	4/6/00 11:11	Power Reduction - GC
10	PRUITT	JANE	3349799711	6103881	4/6/00 11:37	Power Reduction - GC
11	RAYBORN	RONALD	3349794121	4393871	4/6/00 11:42	Power Reduction - GC
12	INVESTMENT	HARRISON	3349792400	3893231	4/6/00 11:50	Power Reduction - GC
13	LLEWELLYN	KAREN	3349798711	11482054	4/6/00 11:51	Power Reduction - GC
14	ROBINSON	LINDA	3349522456	3415872	4/6/00 12:18	Power Reduction - GC
15	HEADRICK	HUGH	3349894757	8625204	4/6/00 12:42	Power Reduction - GC
16	HEADRICK	HUGH	3349794245	8575924	4/6/00 12:43	Power Reduction - GC
17	KINSEY	EDWARD	3349522207	3905591	4/6/00 13:15	Power Reduction - GC
18	DOBBS	JOE	3349522210	4684221	4/6/00 13:16	Power Reduction - GC
19	JACKSON	SAMUEL	3349796237	5553913	4/6/00 13:17	Power Reduction - GC
20	PRINTING	NALL	3344010470	6367949	4/6/00 13:33	Power Reduction - GC
21	PATTERSON	MARY	3349796155	10966092	4/6/00 13:39	Power Reduction - GC
22	BRADSHAW	RICHARD	3344014061	4058484	4/6/00 14:28	Power Reduction - GC
23	SMITH	SHERYL	3349790795	3738380	4/6/00 14:33	Power Reduction - GC
24	SANCHEZ	PETER	3344216296	4020565	4/6/00 14:38	Power Reduction - GC
25	SANCHEZ	PETER	3344014311	3596961	4/6/00 14:38	Power Reduction - GC
26	NORTON JR	THOMAS	3349790390	4042314	4/6/00 14:42	Power Reduction - GC
27	CARLSON	RICHARD	8503804345	3717808	4/6/00 15:41	Power Reduction - GC
28	ELKINS	TERRY	3349795058	4286579	4/6/00 15:56	Power Reduction - GC
29	WILSON	RONALD	3349797856	7842620	4/6/00 16:00	Power Reduction - GC
30	YBARRA	CHRIS	3349522023	3437364	4/6/00 16:26	Power Reduction - GC
31	WHITE	BEVERLY	3349790963	10498670	4/6/00 16:58	Power Reduction - GC
32	SEALES	JACQUELYN	3344227510	9864735	4/6/00 17:32	Power Reduction - GC
33	MIARKA	DAVID	3349790476	12025884	4/6/00 17:36	Power Reduction - GC
34	GARRETT	MELANIE	3349792738	6804764	4/6/00 17:40	Power Reduction - GC
35	MCDOWALL	PRISCILLA	3349790820	4157412	4/6/00 17:54	Power Reduction - GC
36	CHAPMAN	GERALD	3349794853	10674432	4/6/00 18:00	Power Reduction - GC
37	CHAPMAN	GERALD	3349794853	10674432	4/6/00 18:02	Power Reduction - GC
38	TEST CALLS	MARI ANNE	7134444951	11070901	4/6/00 18:02	Power Reduction - GC
39	ROMINE JR	MACK	3349794539	9527297	4/6/00 18:15	Power Reduction - GC
40	HADDOCK	RON	4092994024	100804	4/6/00 18:19	Power Reduction - GC
41	SOD	SOUTHERN	3349792690	5652554	4/6/00 19:38	Power Reduction - GC
42	RENDON	ROSA	2813826022	851162	4/6/00 19:52	Power Reduction - GC
43	DORFF	SANDRA	3349651625	4666731	4/6/00 21:00	Power Reduction - GC

1	PARKER	TERRY	8137531556	9890160	4/7/00 10:00	Power Reduction - GC
2	GAY	CO	2816151984	6094609	4/7/00 10:30	Power Reduction - GC
3	DUKE JR	ELMER	3349895315	5656383	4/7/00 11:27	Power Reduction - GC
4	FREEMAN	DAVID	3349798156	4596552	4/7/00 11:32	Power Reduction - GC
5	MAXTED	REBECCA	3349792022	3736553	4/7/00 11:36	Power Reduction - GC
6	KEYLA	SANJUAN-RON	433	12121474	4/7/00 11:58	Power Reduction - GC
7	BARRON	THOMAS	3349798760	8605051	4/7/00 12:53	Power Reduction - GC
8	CAHOON	DAVID	3349794335	10010582	4/7/00 13:00	Power Reduction - GC
9	THOMPSON	JOEL	3349792063	9322694	4/7/00 13:39	Power Reduction - GC
10	CAY	SANROC	3349794982	6182375	4/7/00 13:49	Power Reduction - GC
11	CAY	SANROC	3349794982	6182375	4/7/00 13:52	Power Reduction - GC
12	MGT	COMMUNITY	3349795933	5793922	4/7/00 13:54	Power Reduction - GC
13	CREDIT ALLIAN	ORIX	3349793445	10611206	4/7/00 14:03	Power Reduction - GC
14	THOMPSON	JOEL	3349792063	9322694	4/7/00 14:03	Power Reduction - GC
15	THOMPSON	JOEL	3349792063	9322694	4/7/00 14:41	Power Reduction - GC
16	LEWIS	JOHNNY	3349792470	9241062	4/7/00 15:51	Power Reduction - GC
17	BRANYON	MYRA	3349795905	5793662	4/7/00 16:07	Power Reduction - GC
18	CHEMICAL	JERRY	8505723839	5400342	4/7/00 18:51	Power Reduction - GC
1	PIERRE	VANDLYN	3344021940	4614701	4/8/00 11:00	Power Reduction - GC
2	WADE	MARLON	3344228989	4054405	4/8/00 12:24	Power Reduction - GC
3	GOWEN	BETTY	3349528216	4342558	4/8/00 16:05	Power Reduction - GC
4	FOOD	AQUILLA	3349790294	3314969	4/8/00 16:44	Power Reduction - GC
5	ROSSER	CHARLES	3349791676	3554010	4/8/00 18:27	Power Reduction - GC

Short Text
3349793140.....Mr Adams ci to inquire on why he cannot use his phone in the Gulf shores area, advised of out 713-249-7285....mrs ci, calls keep fading in and out. she had phone checked out at the store. most cases, fading GC Power outage educated EMORA\TPATRAC\3348
3342324280 MS WIMBERLEY STATES PHONE WAS WORKING TODAY BUT NOW GETTING NO SVC INDIC
3349790820 GENTLEMAN CALLED FROM GULF SHORES, AL; EDUCATED ON POWER REDUCTION DUE T
3349791685.....Mr Wilkins was getting no service on his phone, advised of FCC rule in the area, customer w
334.979.5185 MS MCDANIELS CI TO COMPLAIN ABOUT GULF SHORES FCC SITUATION/ GAVE ADDRESS
3349793387/// CHERY CALLED SAID THAT SHE CANNOT USE PHONE IN GULF SHORES, AL ON HWY 59 A
3349795961//MELODY CALLED, ASKED ABOUT NOT BEING ABLE TO USE PHONE IN GULF SHORES, EXP
3349791913//MELODY CALLED, RE: NOT BEING ABLE TO USE PHONE IN GULF SHORES AREA, EXPLAIN
3349651305//GARY CALLED, VERY UPSET ABOUT NO SERVICE AND DROPPED CALL IN GULF SHORES,
334-989-4988 janice called about phones not working advised of the fcc ruling j.hadley/3237/tpa trac
9316262209/p.arterberry 4188 houtrac..ms chapman reports unable to dial out...advised her to have the equipme
Educated cus on outage EMORA\TPATRAC\3348
334.979.2399 CUST MARK CI GETTING NO SERV GULF SHORES/ ADV OF FCC SIGNAL STRENGTH SITUA
customer called in living in area where the towers were turned down said if gte cannot provide service then he w
3349798711.....Karen ci to inquire on why her phone will not work, advised of FCC ruling of power reduction in t
502-974-3097///ms.hakeem ci adv unable to place and rcv was knocked out of switch manual insert made a test
3349792060..Craig VanBurn unable to place call..in Gulf Shores where he normally can.. advised of FCC ruling re
AGENT JR IN 334...CALLING FOR INFORMATION TO GIVE CUSTOMER WITH COMPLAINT FOR GULF SHO
xtran customer to save group
3349522132 GC outage emora\tpatrac\3348
650-678-9638. customer ci to advise us of the poor service (1 square mile) around his house. customer aware tha
educated customer on towers being down in the gulf coast beach area
MARC HUISMAN CALLED IN CONCERNING OUTAGE. SENT EMAIL.
LINDA CI BECAUSE OF PWR REDUCTION...EDUCATED HER ON SITUATION..SHE WAS VERY UNDERSTA
3349795672 educated EMORA\TPATRAC\3348
closed tl/received info on power reduction..
850.324.1843 CUST JOHN CI, WITH PREV NOTE, PROBLEM BEING CAUSED BY DECREASE OF SIGNAL S
Mrs.Posey called in to cancel service on the account, due to the fcc decision to reduce coverage, trnsfed
(334) 979-1234...spoke w/ Mr Funk...very unhappy w/ this problem & if GTE can't resolve he w/ hv to go w/ other
(334) 979-1001...spoke w/ Mr Funk...very unhappy w/ this problem & if GTE can't resolve he w/ hv to go w/ other
(334) 979-5438...spoke w/ Mr Funk...very unhappy w/ this problem & if GTE can't resolve he w/ hv to go w/ other
(334) 979-8521...spoke w/ Mr Funk...very unhappy w/ this problem & if GTE can't resolve he w/ hv to go w/ other
334.979.7583 CUST MR GREEN CI, ADV OF FCC RULING TO DECREASE WATTAGE OF SHORES TOWERS

Joyce called in to complain about the lack of coverage in Gulf Coast. Informed of FCC ruling. Customer was VER 8503802475//ERIN CALLED, SAID NAVINF PROBLEM SIN gULF SHORES AREA, LOW SIGNAL, DROPPED C
334 979 1597 mayi was adv of the new fcc ruling for this ar ea.
3349793815.. Joyce Butt requests escalation.. regarding the Gulf Shores Power Reduction.. tranf to escalation =
3349797164.. Drue Bailey called regarding Fcc Power Reductio n... gave address to address concerns to... she al
MR PARRIS CALLED IN CONCERNING OUTAGE. EDUCATED CUSTOMER.
MR CONDON CALLED IN CONCERNING OUTAGE. EDUCATED/.
Mrs.Stewart called in to inquire on weak signal strength.
334.979.6052...cci re: power reduction..he is @ 180 W and Meeker Ln...advsd known problem per order of FCC.
3349794412... Adrian Barba advised he is not able to receive service in Gulf Shores.. advised of power reduction
cci abt no svc. cst is effected by new ruling. cst hng b4 i cld expl.
cci abt no svc. fnd out th cst has bn effected by new ruling.
2092197347...mr clark ci and can receive calls but cannot place calls info verified and adjusted for him he is in fre
334.401.5243--wife cld -- vssn--advised of pwr reductions...
Mr Currie inq why svc disc adv pwr shutdwn EMORA\ TPATRAC\3348
334/979-6954...Albert Lynn ci vba...cust complaining of no service due to power reduction...advised of ruling by F
3349797178.. Candyce Fuqua advised "no service" in Gulf Shor es advised of FCC ruling resulting in the Power R
3349799197.. Larry Powell advised he is receiving no service in Gulf Shores & has a 3 watt installed car phone; a
3344214286.. Barbara Hodges advised "no service" in Gulf Sho res & asks if our tower is down.. advised of Powe
3349794655...cust ci about affects of the power rediction in the gulf shores beach area...educated cust...offered a
3349798484...cust mr kwitsky ci concerning the pwer reduction in the gulf shores area causing his fone to display
3349794797/Greg ci abouy weal signal and not able to make ca lls/advised of reduced signal strength/fmansis/tra
3349797806/linda ci getting low signal die to power reductio n/fmansis/trac/3102/tpa
3349793183.. Philip Hindley advised he is not receiving any service & is roaming @ home.. on other occasions.. a
9419808083// MR.LOCKWOOD INQ ABOUT LOW SIGNAL// EDUCATED ON POWER REDUCTION//////// CSAU

3344014562.. Shelley (user) called advised she cannot use her phone "no service" and she had to go all the way
3344224177/cust ci that she and another cust are not getting any signal. educ about the POWER REDUCTION...
334/979-0606 Advsd cust tem tech prob in the area per gettn No Service & drop calls in certain areas//Koyi_A//Ex MR.ADDY CALLED BECAUSE HIS PHONE IS SHOWING NO SERVICE IN HIS HOME AREA.HE IS BEEING EF
3349795877 JIM CALLED TO OUT SERVICE DUE TO POWER RECUTION IN GULF SHORES ALABAMA; VE 334-402-7475 james called to inq about getting no service on phone educated on the power reduction per the
3349797913 MR STERLING CALLED TO SEE WHY PHONE NOT WORKING IN GULF SHORES, AL; EDUCAT
3349792268 MR KAISER CALLED TO SEE WHY HIS PHONE DOES NOT WORK IN GULF SHORES, AL; EDU 334/979-8503 TRACY CI IS IN GULF SHORES I EDUCATED IN POWER REDUCTION TRANSFERED TO CAX Charles called in inquiring on the signal strngth reduction in the Gulf Coast area. Customer did not believe my expl
3349790909 Educated emora\tpatrac\3348
3349792757.....Mr Johnson ci to inquire on why he ca nnot use his phone in the Gulf Shores Beaches, advis customer says will disc. service if we don't have this corrected soon wants to know how he will be compensated fo Adv customer care rep that customer would need to contact FCC representative about signal reduction.
3349893579.....Gary ci to inquire on why his phone will not work, advised of the power reduction i the area.....cos
3349793018..ms landreth cld regarding gulf shore tower shut down..advsd fcc rules..gave info ...fcc address in wa MR SPELLMAN CALLED IN CONCERNING OUTAGE. EDUCATED CUSTOMER. ADVISED HE COULD CALL B
3349895333 MRS SPENCE CALLED EDUCATED ON FCC ORDER ON POWERD OWN OF CELL SITES IN HE MRS CATER CALLED IN CONCERNING OUTAGE. WANTED TO KNOW IF THERE WAS ANYTHING ELSE SH
3349894200 William Benjamin called asked if a tower was down in Gulf Shores/ orange beach.. advised no but ad 9417208467// MR WELLS CALLED SAID THAT HE NOT ABLE TO PLACE CALLS... SERVICE WAS HOTLINED
3349790820... Jack Bush asks when power will be turned back on .. no eta.. the FCC required us to reduce & ther 334-423-4590 debbie called about phone not working educated on the power reduction due to fcc ruling al
3349797371.....Mr Straub ci to inquire on why he is not getting service in the Gulf shores beaches, advised of
JIMMY CALLED TO GET FCC WEB SITE ADDRESS.
Has meeting with his conressman today & gave cust WT Docket # 97-112...BELL SOUTH Phs are working ..in th
explain FCC ruling to customer.
334-421-5883 tasha called about phone cutting out in the gulf shores area educated on the power reduction i
334-979-0412 cci, victim of the gulf coast power reduction, needs to cxl, contract up this month anyway, advised c Mr.Flowers called in about the poor service in the Gulf Shore area.
334) 979-2411 cci unable to plc or rcv clls in home area only rcvng 1 to 2 bars of signale due to power reduction i Mrs.Burnett called in about the svc being decrea sed in Gulf Shore area.

3349798928 CUSTOMER CALLED EDUCATED ON FCC RULING FOR COASTAL CELL SITES IN GULF SHORES AREA. HE SAID HE WAS NOT ABLE TO PLACE CALL IN GULF SHORES AREA. HE SAID HE CALLED 3349794150//RANDI CALLED SAID THAT HE NOT ABLE TO PLACE CALL IN GULF SHORES AREA. HE SAID HE CALLED 3349798799.....Cheryl ci to inquire on her no service display on her phone, advised of power reduction in the Known outage EMORA\TPATRAC\3348
MRS DAVIDSON CALLED TO INQ ON POWER REDUCTION. EDUCATED. customer req to out service due to cell turn down.
MR CONNOR CALLED TO INQ ON SIGNAL IN GULF SHORES AREA. EDUCATED. 334-979-7572 john called about his phone not working in the gulf shores area ,..... educated on fcc and the power (510) 301-1512 ms thomas called when calling she can hear them but they cannot hear her set call delivery to y a 3349796390.. Hans Gray called concerning not being able to use his phone in his home area.. advised of Power 334/979-4908 robert ci inq on power reduction i educated jgi bbs/3083/tpa trac 3349791863..mr clem cld to cancel..due ot gte's tower shut down in gulf shores ...trfrd to save.JOHN MOGUL/FL-
3349799444. Mark Henderson...called for explanation of the Power Reduction in Gulf Shores area.....GOL cus ci inq known outage EMORA\TPATRAC\3348 Ms Branyon rqst info per known outage xfd LTY EMO RA\TPATRAC\3348 3349795787.. Michael Rienzi called for explanation of why he cannot use his phone in Gulf Shores.. explained the transfer customer requesting to cancel acct due to FCC order. 334/979-5406 maria ci stated she works in gulf shore and sin ce she will not have service req to caxl jgibbs/3083/t
MR BAGWELL CALLED TO INQ WHEN WILL SVC BE TURNED BACK ON. 3349794655..mr hasty inqrd about no srvc in gulf shore..advs d to comply with fcc rule gte has reduced pwer....wa 3349791866 MS STANCIL CALLED EDUCATED ON FCC ORDER TO TURN D OWN COSTAL SITES IN THAT (334)979-8928.....transferred customer to heather in saves because the customer wanted to cancel due to MR SPIES CALLED IN CONCERNING OUTAGE. EDUCATED THREATEN TO CANCEL ACCT. 3349522344// mr eubanks called said that he not able to use phone in Gulf shores,Al .. explain that in order to co 334/422-2388 susan ci stated not getting service i educated on power reduction jgibbs/3083/tpa trac
Mrs.Richardson called in about the poor coverage in Gulf Shores. Explained FCC rules. Customer wanted to cancel 334) 423-1316 cci sttd rcvng no svc in home area entered tt#181187
3349796026 ISSUED \$60.00 CREDIT FOR 1 MONTH ACCESS DUE TO FCC POWER REDUCTION; GWHITE/ 3349794412...cust adrian ci to canx service due to power down in gulf shores, duphin island area...transferred to
3349795931...cust ms day ci about power reduction in gc and how it is affecting the agreement of those using the Jessie-CCR called inquiring on towers in the Gulf Shores area. Mrs.Porche called in to complain about the service on Gulf Shores. Gave address to headquarters to write complaint vm reset password 3349794851. Nole Stoeckel called reporting weak signal in Gulf Shores call dropped before I could explain..... Mrs.Plash called in to see if there was a possibility that our signal strength would increase again in the Gulf Shores Mrs.Brown called in to inquire on the service in the Gulf Shores area.

JEREMY CI FR GULF SHORES TO FIND OUT WHAT GTE IS TRYING TO DO ABOUT THE POWER REDUCTI
(334)979-4625...educated mr lawrenz on power eduction by fcc in gulf shores. jfialla/3459/trac/tpa
3342329312 MRS WILKINS CALLED ADV OF FCC ORDER TO POWER DOWN COASTAL SITES IN ALABAMA
3349796170 Winona Jackson advised we should issue refund for her equip she purchased last September since
(858) 705-6410//ms.ka lufi ci adv cannot place calls while baja roam'g ed cust on procedures marianne/4951/hout
334.421.4827 mr fitzsimmons verd blng add cld said that can't place calls has to go bout three or four miles up th
334 979 8775 cci vssn, calling to file a complaint for poor service in Gulf Shores area, advsd of address to write a
831) 601-7393 mr Hennessy called to say his phone is not picking up call when answering set and refreshed sub
334.979.0107 mr myers called in asking some question about POWER REDUCTION.....jm/3421/tac/tpa
334.979.0107 mr myers called in asking some question about POWER REDUCTION.....jm/3421/tac/tpa
513.307.3035 Mrs Denise Resse vfy bl addr/ tranx to pp...MCross/ATLTRAC/6900. Time:8.25A
334.979.0795 mrs smith called in asking some question about power reduction.....jm/3421/tac/tpa
3349790300...KATHLEEN CAMILLE SOMMER advised "no service"... ..educated on the Power Reduction in acco
Mr.Walters called in regarding the signal reduction in the gulf shores area. Gave address to the Complaint line.
MRS OSTEEN CALLED IN CONCERNING POWER REDUCTION. REQUESTING CANCELLATION. BLIND TRA
3349796611//MARK CALLED, RE: LOW OR NO SIGNAL IN GULF SHORES ADVISED ON POWER REDUCTIO
3349795553 JIMMY CALLED; EDUCATED ON FCC POWER REDUCTION ON DAUPHIN ISLAND, AL; GWHITE
Mr Boutwell inq svc options EMORAITPATRAC\3348
3349528757/// CONSTANTINE CALLED SAID THAT HIM AND HIS REPRESENTATIVES CANNOT USE PHON
Mrs.McDavid called in about not being able to us e her phone. Informed of power reduction and gave the addrss t
3349796958..MR BAGGETT ...CLD ABOUT TOWER SHUT DOWN...WANTS TO SPEAK W/SUPVSR..TRFRD T
3349799779 mr mulkey ci to note compliant about power down i n gulf shores...gave correspondence address an
8505728141// MS.STROMBERG INQ ABOUT POWER REDUCTION// EDUCATED ON SITUATION// CSAUNDE
334.979.4239 mary called in to canx svcs because of power re duction. trans the call to sales.....jm/3421/tac/tpa
Darlene called in about the poor service she is recving in the Gulf Shores area. Informed of power reduction
349799260/// MIKE CALLED SAID THAT THE LEVEL OF SERVICE IS NOT GOOD IN THE GULF SHORES AR
I explain to a cust about power reductionjm/3421/tac/tpa
713) 829-0927 mr muse called to state he was dropping calls he stated his signal strenght was going up & down, i
she requested info on Power R eduction in compliance with the FCC & address to address com plaint to
3349792633...cust dixie ci concerning the power down in gulf coast...<JSummers/Tpa/trac/3864>
3344218342//TERRI CALLED, RE: LOW SIGNAL OR NO SIGNAL IN GUL DSHORES AREA, ADVISED ON PO
WANTS TO CANX
Mrs.Harris called in regarding the signal strngth in the Gulf Shores area. Educated on FCC rules. Gave address to
issued tt and advsd cust of power reduction
Mrs.Maret called in regarding the power redctn in Gulf Shores. Customer wanted a refund for the equipmnt. Advis
husband is working in gulf shores and can get no service...educated on power down and gave address for corres
3349893605..ms ausman cld..no srvc duee to gte's reduced pow er...gave info..she wants to switch to another car

3349798895....MS HOWARD CLD..WAS CONCERNED ABOUT PWER REDUCE D IN GULF SHORE...GAVE IN advsd cust of power reduction
Refer cus to write m Hammer emoraltpatrac\3348
MS. RUSH CI CAN'T CL OUT, CHK'D PPD SYSTEM THERE WASN'T ANY UNITS ON ACCT, EDUC CUST ON
cci asking some question about power reduction...jm
3349794981...cust anthony nelson ci about contract end date...verified cust educated...cust also inq if due to pow
3349796052.. Robert Mikkelsen called concerning Power Reduct ion.. gave address to mail concerns 'GoldenTon
CCI ASKING SOME QUESTION ABOUT POWER REDUCTION.....JM/3421/TAC/TPA
SANDRA CI TO COMPLAIN ABOUT THE PWR REDUCTION AN D FIND OUT WHAT SHE COULD DO ABOUT
MR PRUITT CI ABOUT PWR REDUCTION IN GULF SHORES AREA...EDUCATED HIM ON SITUATION AND O
3349798711...cust mr lewellyn ci about power reduction in gu lf coast...educated cust...gave address for communi
3349522456//LINDA CALLED, RE: LOW SIGNAL OR LOW SIGNAL IN GI LF SHORES AREA, ADVISED ON PO
3349894757..MR HEADRICK CLD..UPSET ABOUT TWR SHUT DOWN..IN GULF SHORE ...GAVE PAULA HAM
3349894757..MR HEADRICK CLD..UPSET ABOUT TWR SHUT DOWN..IN GULF SHORE ...GAVE PAULA HAM
3349522207 Doug Bird called for Power Reduct infoFLTrac/9203
3349522210 Doug Bird called for Power Reduct infoFLTrac/9203
3349796237 Educated cc about options
344010470/// customer called said that he in gulf shores an d cannot pick up signal... explain that we had to reduc
3349796155/mary ci advised cust of signaln reductin in her a rea/fmansis/trac/9206/tpa
3344014061 Rick Bradshaw called for detail of the Power Redu ction.....goldentony/FLTrac/9203
334.979.0795 mrs smith called in asking some question about gulf shores power reduction issue.....jm/3421/tac/t
3344216296...MR SANCHEZ CLD ABOUT PWR SHUT DOWN...IN GULF SHORES..GAVE INFO ON FCC.....JO
3344014311...MR SANCHEZ CLD ABOUT PWR SHUT DOWN...IN GULF SHORES..GAVE INFO ON FCC.....JO
MR CARLSON CALLED IN CONCERNING POWER REDUCTION. EDUCATED.
334.979.5058 terry called in to canx svcs due2 power reducti on in gulfshores.....jm/3421/tac/tpa
3349797856.. RB Wilson called for explanation of the Power R eduction in compliance with FCC..GoldenTony/FL
MRS WHITE CALLED IN CONCERNING POWER REDUCTION. UPSET ABOUT NO SVC IN HOME AREA. AD
3344227510...cust ms seeales ci regarding power down in the gulf coast area...<JSummers/Tpa/trac/9214>
3349790476...cust mr miarka ci regarding the power reduction in gulf coast...educated cust...<JSummers/Tpa/trac
Mrs.Garrett called in to inquire on the poor signal strength in the Gulf Shores area.
3349790820...cust mr bush ci about the power reduction in the gulf shores area...educated cust...<JSummers/Tpa
3349794853 Mr Chapman ci unable to place calls out in his h ome area.. advsd cus of FCC regulaations in Gulf S
4092994024/cust ci complain about poor svc in the home/city area. cust lvs on coast. poor sig. not able to mk or r
3349792690//SHARON CALLED RE: LOW SIGNAL OR NO SIGNAL IN GUL F SHORES ARE, ADVISE DON PO
mrs rendon called to say that she has not been able to place her call...I told her that we were having problems in h
3349651625 Sandra Dorff ci inquiring if the Reduction of svc is temporary or what? I advised of the Email Sent fro

813.753.1556.....cci to find out how to program his prepaid phone....transferred to prepaid dept.....EYoung/TRAC/ CYPRESS ROSE HILL ---DROPPED CALLS --- BACK AND FORTH
334/989-5315 mr duke ci bec said could not dial out/receive in gulf shores and when he could the roam light was david called said that he in gulf shores and cannot pick up a good signal. explain to him about power reduction.
334-979-2022/REBECCA CI ABOUT NOT HAVING SERVICE FOR OVER A WEEK//EXPLAINED CURRENT FC DAVE FOWLER CI ABOUT SIGNING UP TO PREPAY SERVICE.ADV CUSTOMER TO GO TO STORE...KEYLA
(334) 979-8760 mr barron ci /rcvng poor serv in gulf shoares/adv cust fcc rqrd by fcc to reduce signal strength
334 979 4335 mrs dawn cahoon was adv about the reductions of service in area and she did not want info to cont Mrs.Thompson called in about the poor service she is receiving in the Gulf Shores area. Informed of power reducti
(334) 979-4982 Dennis ext. 6096 trans escalated call...Mr. Wade ci upset over decreased signal adv of known iss Mr Wade called in very upset about reduced power in service area. Advised cust that it was an fcc regulation. Cus
334-979-5933 diana called about phone going into roam advised of the power reduction in the area ordered b cci bec could not get svc in her home area, adv of open tt, said would have to canx if could not be corrected soon
334 979 2063 mrs kerri thompson was adv about the reductions in service in area and gave her the fcc address to (334) 979-2063 VBA Mrs. Thompson ci re power reduction along Gulf Coast. Wanted to know what options were
JOHN CI WITH QUESTIONS ABOUT THE POWER REDUCTION IN GULF SHORES....EDUCATED HIM ON TH
Doug Manning ci inquiring about Gulf Shores, AL.
cci about problem in gulf shores says he lost a lot of business
3344228989...Mr Wade ci...v ssn/called to mk complaint on low to no signal on phone in Mobile AL area due to po
MARY CI UPSET ABOUT THE PWR REDUCTION IN GULF SHORES AREA...TRIED TO EXPLAIN THE SITUA
3349791676.. CCI HE VSSN.. HAVING PROBLEMS WITH EQUIPMENT IN GULF SHORES AREA PHONE SHO

Long Text
ge in t he area.....cosaffor/3409/tpa/trac.
appens while customer is on the move...educated customer. d.williams/4349/hou/trac
TOR, CUST IN GULF SHORES, TOWER 35, APPEARS TO BE DUE TO POWER REDUCTION DUE TO FCC R
FCC; GWHITE/3414/TPA/TRAC
nted t o know why we did not inform them when the process was going
OF FCC///BMAGUINESS/ IGS ESC/ 301 2
D HWY 182. SHE SAID THAT THIS LOCATION IS OFF OF THE BEACH. EXPLAIN THAT DUE TO FCC GUIDE
INED POWER REDUCTION DUE TO FCC RULING. DEREK/FLTRAC/3317
POWER REDUCTION DUE TO FCC RULI NG. DEREK/FLTRAC/3317
PLAINED POWER REDUCTION DUE TO FC C RULING. SAYS HE IS GOING TO CANCEL AND SUE GTE.
t checked
3349795877/// jim called said that he is in GULF SHORES,AL AND CANNOT USE PHONE AT HIS HOME. EXPL
ION///BMAGUINESS/ IGS ESC/ 3012
s goin g to cancell was going to xtran to saves but customer droppe
e are a...cosaffor/3409/tpa/trac.
ll went thru marainne/4951/houtrac
ucing signal strength
3349651305//GARY CALLED, SAID HE DROPPED ANOTHER CALL, AND I S NOW ROAMING IN GULF SHOR
ES AREA.....EDUCATED
service will remain that way until we make upgrades in the area. d.williams/4349/hou/trac
334-979-7311/RANDY CI NOT GETTING ANY SERVICE INGULFSHORE BE ACH/EXPLAINED ABOUT CURRE
GARY CI VERY UPSET BECAUSE HE LIVES AND WORKS ON GULF SHORES AND HIS PHONES ARE NOT
DING...INFORMED HER OF A DDRESS FOR FCC TO COMPLAIN.....MWUERTZ/3857/TRAC/TPA
3349791234 Mr Funk ci regarding no signal in Gulf Shores at his office, Educated to FFC Power reduction, He ha
RENGTH ORDERED BY FCC/ ADV CUST OF THIS///BMAGUINESS/ IGS ESC/ 3012
ireless company...dpd
ireless company...dpd
ireless company...dpd
ireless company...dpd
//BMAGUINESS/ IGS ESC/ 3012

UPSET.
LLS, CAN NOT RECIEVE CALLS, PHO NE GOING TO ROAM. EXPLAIEND POWER REDUSCTION IN AREA D
ean....GOLDEN_TONY/TPAHQ/FLTRAC/3273
3349895045//JOEY CALLED, RE: DROPPED CALLS, LOW SIGNAL, OR R OMAING AND GETTING ARNI IN G
o advised we are not fulfilling her agreement by removing the Birming
850/380-6695....Mr. Parker ci vssn...cust called in to complain about the recent reduction of pwr in the GC area....
comp ly with FCC rules.....GOLDEN_TONY/TPAHQ/FLTRAC/3
no deborah bishop/houcctrac/5126.
349794138 AND 3349790987...MS PARMER CLD..NO SRVC SINCE FRIDAY 5:30PM.. ADVSD FCC RULES.. A
C...cust declined address to FCC...
duction...GOLDEN_TONY/TPAHQ/FLTRAC/3273
vised of FCC ruling requiring Power Reduction.....GOLDE
3349791312...MS CATER CLD..WAS UPSET ABOUT NO SERVICE ANYMOR ET IN GULF SHORE ..ADVSD T
3349791312.& 3349793338 .MS CATER CLD..WAS UPSET ABOUT NO SERVICE ANYMOR ET IN GULF SHO
3349796350..MR WEST INQRD ABOUT EXTENDED COVERAGE AREA..... .ALSO WAS UPSET ABOUT NO S
Reduction in Compliance with fcc ruling
VIRGINIA CI BECAUSE OF PWR REDUCTION IN GULF SHO RES..SHE STATES IT IS AFFECTING HER PHO
334-422-8126/DAVID CI ABOUT NOT GETTING ANY SERVICE IN GULFS HORE AREA//ADV HIM OF CURRE
dress for fcc to send any correspondence on the issue...<JSummers/Tpa/trac/3864>
3349795093..lyn cld..have no srvc since yesterday in gulf s hores..advsd fcc rules compliance..also gave fcc addr
3344217776..mr perez cld...why no srvc in gulf shores..advsd to comply with fcc rules signals were reduced..also
o service...educated cust...cust stated would be returning the fone to the local store...<JSummers/Tpa/trac/3864>
334-979-1171/EDWIN CI ABOUT NOT GETTING ANY SERVICE/EXPLAINE D ABOUT POWER REDUCTION//K
/3102/tpa
3349651625...dorff cld ..was upset why no srvc..advsd in com pliace with fcc rules..gave info and advsd to addres
vised o f the FCC ruling resulting in Power Reduction.....
DERs/TPA/HQ/3141

334-952-8680/MRS RAY CI ABOUT POWER REDUCTION/ADV CUSTOMER OF CURRENT PROBLEM//KEYL o Foley to be able to use her phone to find out what this is about
nd gave the address jrichardson/5082/trac
6716//Atltrac//
ECTED BY THE POWER REDUCTION IN THE AREA. EDUCATED HIM. 3349792459
Y UNHAPPY; POSSIBLY FILING CLASS ACTION SUIT; HAD MAUREEN IN SAVES CANCEL;
FCC j.hadley/3237/tpa trac
3349790509..ms green is upset about gulf shore gte 's shutti ng down towers..claims why she has to pay her bills
D ON FCC RULING; GWHITE/3414/TPA/TRAC
ATED ON POWER REDUCTION; GWHITE/3414/TPA/TRAC
JGIBBS/3083/TPA TRAC
nation, transfering call and customer dropped
d of Po wer Reduction in the area.....cosaffor/3409/tpa/trac.
not having service when his buss. is in that area.
ffo r/3409/tpa/trac.
hingto n dc..she will contact fcc.JOHN MOGUL/FL-HQ/TRAC/3329
CK UPON REC BILL FOR CREDIT.
AREA...JAG/3451/TPA/TAC
COULD DO.
ised of th e Power Reduction in accordance with the FCC.....
HE SAID THAT BILLING ADDRESS IS DIFFERENT NOW. VERIFIED ACCOUNT. CHANGE BILLING ADDRES
334-979-7445 mr wilkins called upset about having to pay the bill due to the power reduction in the area he ha
is no p omise that we will be able to increase power
o trans to fin serv to make pymnt arang j.hadley/3237tpa trac
334-979-5262//MR JAMES CI NOT GETTING ANY SERVICE IN GLULSHO RES//EXPLAINED ABOUT POWER
owe r Reduction in the area...cosaffor/3409/tpa/trac.
334-979-6672/ANGELA CI ABOUT POWER REDUCTION//GAVE HER ,FC A DDRESS//KEYLA EXT 3405 ,TPA
8509826653....brad cld..was angry about gte shutting down... towers in gulf shore area..gave info..advsd to addre
area..
8507123680....mr carl cld..was angry about gte shutting down... towers in gulf shore area..gave info..advsd to add
the area j.hadley/3237/tpa trac
3344235564.....prev rep inqrd ..customer is not having srvc in gulf shores....advsd to comply with fcc rules gte had
n cxl any time with no penalty...glenne/trac/4456
area...entered tt#180968

ES, AL AREA...JAG/3451/TPA/TAC

D THAT HE IS AWARE THAT WE HAD TO TURN A TOWER OFF. EXPLAIN THAT WE HAD TO TURN POWER
eacosaffor/3409/tpa/trac.

3349794908...MR WARREN WAS UPSET WHY GTE SHUT DOWN TOWERS IN GULF COAST..ADVSD DUE T

reduction also educated on how to check vm from landline phone j.hadley/3237/tpa trac
d refreshed vir...test called cust and reception was ok cust ok.....merritt@houtrac@4412
education & gave FCC address concerning correspondence & he also wanted

Q/TRAC/3 329

850-936-2112/MR FAIRBANKS CI TO CANCEL SERVICE DUE TO DETERIORATION OF SERVICE//TRANSFE
EN_TONY/TPAHQ/FLTRAC/3273

Power Reduction in compliance with FCC order.....GO

a tra c

334-979-7588/SHEILA CI ABOUT POWER REDUCTION //EDXPALINED CURRENT PROBLEM AND GAVE H

ts to know when srvc will be back..how gte will treat their custo
REA...JAG/3451/TPA/TAC
stem downgrade in gulf shores by the fcc and coastel. jfialla/34

ply with the fcc we had to reduce power from our cell

I. Transferred to Loyalty.

414/TPA/TRAC

yalt y...<JSummers/Tpa/trac/3864>

ones there...educated cust...adv of address to express concerns...<JSummers/Tpa/trac/3864>

int.

... GOLDEN_TONY/TPAHQ/FLTRAC/3273

area. Informed maybe / maybe not.

From: Waldeck, William Sent: Tuesday, April 04, 2000 10:23 AM To: McNeil, Alana Subject: REG: 3349797684 P
er re duction....cosaffor/3409/tpa/trac.
uestions in alpharetta and advsd to call us back in a couple of weeks in hopes we will have more info at that time..
REDUCTION...AND GAVE HIM FCC ADDRESS TO COMPLAIN TO...MWUERTZ/3857/TRAC/TPA
CTION...GAVE HER NEW ADDRESS TO WRITE TO...MWUERTZ/3857/TRAC/TPA
k to some one to canx without penalty.. I advised I had noone to canx
el trans to loyalty j.hadley/3237/tpa trac
ER REDUCTION DUE TO FCC RULING. DEREK/FLTRAC/3317
d address to correspond concerns.. she demands supervisor.. transf to escalations
s comme nts concerns...<JSummers/Tpa/trac/3864>
T SHE HEARD THAT FCC MADE US TURN TOWERS OFF. EXPLAIN THAT TOWERS WERE TURN DOWN N
DUE TO FCC RULING, TRSNFRD TO SC OTT IN SAVES/LOY. DEREK/FLTRAC/3317
a/t rac.
due to power reduction.dmccowan/tac/3412/tpa
ac.
al strenght, and how it affects out and incoming calls...Merritt_R@houtrac@4412
PATA
WER REDUCTION DUE TO FCC RULING . DEREK/FLTRAC/3317
ordered by the fcc she wants to cancel acct with no atf ... trans to loyalty j.hadley/3237/tpa trac
TPA/TAC
334/979-6482 robert ci stated works in gulf shores and req to caxl i transfered jgibbs/3083/tpa trac
A/TAC
A/TRAC
IONS AND OFFERED THE ADDRESS TP COMPLAIN...MWUERTZ/3857/TRAC/TPA
ed no. Customer reqsted suo, transfrd.
713) 819-5914 ms blalock called and stated her phone is not working cust has 1-2 signal strenght bars i was able
3349791917..MR WRIGHT INQRD WHY SRVC IS REDUCED IN GULF SHOR ES..GAVE INFO ON FCC RULIN
9
e power from our cell towers in that area. she said tha

N...INFORMED HIM OF THE SITUATION..GAVE HIM THE ADDRESS TO COMPLAIN TO...MWUERTZ/3857/T
..JAG/3451/TPA/TAC
e reduced power to cell sites in her area in accordance with FCC.. I advi
ac
road before can place calls ...customer in Gulf shores area...educ on power reduction customer requested mailing
om plaint. EPhillips/6882/ATL TRAC/Time 2106
ust has no callback number Merritt@houtrac2
dance with the FCCGOLDEN_TONY/TPAHQ/FLTRAC/3273
SFERING VERY BUSY.
DUE TO FCC RULING. DEREK/FLTRAC/3 317
3414/TPA/TRAC
IN ORANGE BEACH/GULF SHORES AREA. EXPLAIN TO HIM THAT FCC HAD MADE US REDUCE OUR PO
voice complaint.
334-979-9198 mrs powell called upset about the power reduction in gulf shores she has been explained proble
ESC.JOHN MOGUL/FL-HQ/TRAC/3329
advsd of iss ue..jclark/3517/tpahq/loy
S/TPA/HQ/3141
. TRIED TO EXPLAIN THAT FCC MADE US TURN POWER DOWN... HE SAID THAT HE WANT TO MAKE
went into switch refreshed vlr set call delivery to y at this time cust hung up will try to call back.....Merritt_r@houtra
3349790772..altmayer cld about no srvc in gulf shores..... gave info on fcc....claims he won't pay the bill & turn in
ER REDUCTION DUE TO FCC RULING. DEREK/FLTRAC/3317
write a letter of complaint.
d that's not possible. Offered address to file a complaint.
ndence...jclarki/3517/tpahq.loy
334-979-7188/MRS BUNTIN CI ABOUT NOT GETTING SERVICE IN GULF SHORE AREA ADV CUSTOMER O
ier..... advsd to address this issue to gte ga..she doesn't want it..

O..ADDRESS OF GTE IN ALPHARETTA GA ...JOHN MOGUL/FL-HQ/TRAC/3329
TATUS, CUST VERIFIED...CMIS IS DOWN
r down the gulf shores and affected cust would be let out of contracts...educated cust...<JSummers/Tpa/trac/3864 FLTrac/9203
T...INFORMED HER OF THE SITUATION AND OFFERED HER THE ADDRESS..MWUERTZ/3857/TRAC FERED ADDRESS FOR COM PLAINTS...MWUERTZ/9219/TRAC/TPA
ations.. .<JSummers/Tpa/trac/9214> ER REDUCTION DUE TO FCC RULING . DEREK/FLTRAC/3317 ER ADDRESS..TO WRITE COMPLAINT ..JOHN MOGUL/FL-TRAC/9102 ER ADDRESS..TO WRITE COMPLAINT ..JOHN MOGUL/FL-TRAC/9102
ou r wattage in that area per the fcc.dmccowan/tac/3412/tpa
N MOGUL/FL-TRAC/9102 N MOGUL/FL-TRAC/9102 334/979-0390 tom ci i educated him on power reduction jgibbs /3083/tpa trac
rac/9203 334 952 2023...verified billing address...mr ybarra..cci to inq about the tuning down of towers in the gulf shores ar SED CUSTOMER SHOULD COULD CALL BACK FOR CREDIT ON OUTAGE.
9214
trac/9214> ores.... armcneil/4032/houtrac ----- From: Call Ctr Communication - TX Sent: Tuesday, April 04, 2000 11:58 AM To: All TX - Houston Call Ce
334/979-4539 mack ci stated wanted to caxl do to power reduc tion i transfered to saves jgibbs/3083/tpa trac c cll s.....jrichardson/5082/trac ER REDUCTION DUE TO FCC RULING. DEREK/FLTRAC/3317 r area. Paul Osaffor.

lev/8026

, adv of power reduction in area will/atltrac/6173

RULING///KEYLA EXT 3405 TPA HQ.
EXT 3405 TPA HQ.

ct FCC.
n.

e and no etr at this time...dthomas/6137/atl/ats/time: 1:45p
omer request supervisor, xfer to Dannielle.
the fccj.hadley/9204/tpa trac
ill/atltrac/6173/1.59pm
write to.
s far as continuing svc. Conn w/Saves for assistance. Time: 1437. JVANHAECKE/6274/ATL/TRAC
SITUATION AND ALSO GAVE HIM ADDRESS FOR COMPLAINTS...MWUERTZ/9219/TRAC/TPA

er reduction...tbrooks/atltrac/6365/12:20p

ON...GAVE HER E-MAIL ADDRESS TO FORWARD COMPLAINTS TO...MWUERTZ/9219/TRAC/TPA
ING NO SVC. THIS IS A PROBLEM WITH THE POWER REDUCTION GC.. DANNIER6395. ATLTRAC..TIME 1

LING.

IN THAT DUE TO FCC REGULATIONS WE AT GTE HAD TO REDUCE POWER IN THE GULF SHOR

S AREA, HE INSTRUCTED ME TO RECORD HIS CALL SO HE COULD USE IT IN COURT WHEN H

T ISSUE AND ADV THAT HE WOULD CREDIT IT ON HIS ACCT///KEYLA EXT 3405 TPA HQ.
WORKING...ADVISED HIM OF PWR REDUCTION BUT HE DIDN'T WANT TO HEAR IT...HE STATES H

been a customer since 92, states will have to look at other providers, or options at this point. Will Probab

E TO FCC RULING. DEREK/FLTRAC/3317

LF SHORES AREA. EXPLAINED POWER REDUCTION DUE TO FCC RULING. HE ASKED ABOUT HIS

ust was advised of the cause of this reduction and also advised if he choose to he could file a complaint t

VSD TO ADDRESS THEIR CONCERNS TO FCC. MS PARMER SAID SHE DOESN'T HAVE TIME FO

ADDRESS THIS ISSUE TO FCC ALSO.. SAID IT IS NOT HER PROBLEM..IT IS GTE'S PROBLEM..W
E ..ADVSD TO ADDRESS THIS ISSUE TO FCC ALSO.. SAID IT IS NOT HER PROBLEM..IT IS GTE'S

VC IN GULF SHORE..ADVSD TO ADDRESS THIS ISSUE TO FCC ALSO..JOHN MOGUL/FL-HQ/TR

ES AS FAR NORTH ON 5 9 AS 3 MILES NORTH OF GULF SHORES...SHE WANTS TO CANX BECA					
T ISSUE///KEYLA EXT 3405 TPA HQ.					

ss in washington dc..she said she should be compensated for having
dvds t o address this issue to fcc...JOHN MOGUL/FL-HQ/TRAC/3329

YLA EXT 3405 TPA HQ.

this issue to fcc washington dc..she wants to talk to supervisro

EXT 3405 TPA HQ.

.....wants to speak w/supvsr..trfrd to esc..JOHN MOGUL/FL-HQ/TRA

been explained the reason why we had to do it but he doesn't feel that he should have to pay his bill

EDUCATION AND GAVE HIM ADRESS TO FCC//KEYLA EXT 3405 TPA HQ.

Q.

s this issue to fcc washington dc...JOHN MOGUL/FL-HQ/TRAC/3329

ess this issue to fcc washington dc...JOHN MOGUL/FL-HQ/TRAC/3329

to shut down 3 towers ..emailed info to pre rep reg: gulf shore

EASE CLOSE YOUR TROUBLE TICKET AND REVIEW THIS DOCUMENT Call Center Communication

clark/3517/tpahq/loy

T C

o call cust but she received busy signal cust is in a hospital and will get off work in 30 min i will call back t
 ..WILL CALLBACK TO HAVE ADDRESS TO SEND HIS CONCERN TO GTE GA..JOHN MOGUL/FL-H

Attachment 5 - Draft Rules

Proposed Rule Changes

Part 22 of Title 47 of the Code of Federal Regulations is proposed to be amended as follows:

Part 22 – PUBLIC MOBILE SERVICES

§22.99 Definitions. - Terms used in this part have the following meanings:

[REDACTED]

Unserved areas. With regard to a channel block allocated for assignment in the Cellular Radiotelephone Service: Geographic area in the District of Columbia, or any State, Territory or possession of the United States of America [REDACTED] that is not within the CGSA of any cellular system authorized to transmit on that channel block. With regard to a channel allocated for assignment in the Paging and Radiotelephone Service: Geographic area within the District of Columbia, or any State, Territory or possession of the United States of America that is not within the service contour of any base transmitter in any station authorized to transmit on that channel.

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§22.909 Cellular markets. - Cellular markets are standard geographic areas used by the FCC for administrative convenience in the licensing of cellular systems. Cellular markets comprise Metropolitan Statistical Areas (MSAs) and Rural Service Areas (RSAs). All cellular markets and the counties they comprise are listed in Public Notice Report No. CL-92-40 "Common Carrier Public Mobile Services Information, Cellular MSA/RSA Markets and Counties", dated January 24, 1992, DA 92-109, 7 FCC Rcd 742 (1992).

(a) MSAs. Metropolitan Statistical Areas are 306 areas, including New England County Metropolitan Areas and the Gulf of Mexico Service Area (water area of the Gulf of Mexico, border is the coastline [REDACTED]), defined by the Office of Management and Budget, as modified by the FCC.

(b) RSAs. Rural Service Areas are 428 areas, other than MSAs, established by the FCC.

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§22.911 Cellular geographic service area. - The Cellular Geographic Service Area (CGSA) of a cellular system is the geographic area considered by the FCC to be served by the cellular system. The CGSA is the area within which cellular systems are entitled to protection and within which adverse effects for the purpose of determining whether a petitioner has standing are recognized.

(a) CGSA determination. The CGSA is the composite of the service areas of all of the cells in the system, excluding any area outside the cellular market boundary, except as provided in paragraph (c) of this section, and excluding any area within the CGSA of another cellular system. The service area of a cell is the area within its service area boundary (SAB). The distance to the SAB is calculated as a function of effective radiated power (ERP) and antenna center of radiation height above average terrain (HAAT), height above sea level (HASL) or height above mean sea level (HAMSL).

(1) Except as provided in paragraphs ~~(a)(2)~~ and (b) of this section, the distance from a cell transmitting antenna to its SAB along each cardinal radial is calculated as follows:

$$d = 2.531 \times h^{0.34} \times p^{0.17}$$

where:

d is the radial distance in kilometers

h is the radial antenna HAAT in meters

p is the radial ERP in Watts

~~(2) For the cellular systems authorized to serve the Gulf of Mexico MSA, the distance from a cell transmitting antenna to its SAB along each cardinal radial is calculated as follows:~~

$$d = 6.895 \times h^{0.30} \times p^{0.15}$$

~~where:~~

~~d is the radial distance in kilometers~~

~~h is the radial antenna HAAT in meters~~

~~p is the radial ERP in Watts~~

~~(3)(2) The value used for h in the formula in paragraph (a)(2) of this section must not be less than 8 meters (26 feet) HASL (or HAMSL, as appropriate for the support structure). The value used for h in the formula in paragraph (a)(1) of this section must not be less than 30 meters (98 feet) HAAT, except that for unserved area applications proposing a cell with an ERP not exceeding 10 Watts, the value for h used in the formula in paragraph (a)(1) of this section to determine the service area boundary for that cell may be less than 30 meters (98 feet) HAAT, but not less than 3 meters (10 feet) HAAT.~~

~~(4)(3) The value used for p in the formulas in paragraphs (a)(1) and (a)(2) of this section must not be less than 0.1 Watt or 27 dB less than (1/500 of) the maximum ERP in any direction, whichever is more.~~

(5)(4) Whenever use of the formula in paragraph (a)(1) of this section pursuant to the exception contained in paragraph (a)(3)(2) of this section results in a calculated distance that is less than 5.4 kilometers (3.4 miles), the radial distance to the service area boundary is deemed to be 5.4 kilometers (3.4 miles).

(6)(5) The distance from a cell transmitting antenna to the SAB along any radial other than the eight cardinal radials is calculated by linear interpolation of distance as a function of angle.

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§22.912 Service area boundary extensions. - This section contains rules governing service area boundary (SAB) extensions. SAB extensions are areas outside of the cellular market boundary, but within the service area as calculated using the methods of §22.911(a). Cellular systems must be designed to comply with the rules in this section. Applications proposing systems that would not comply with the rules in this section are defective. Service within SAB extensions is not protected from interference or capture under §22.911(d) unless and until the area within the SAB extension becomes a part of the cellular geographic service area (CGSA) in accordance with §22.911(c).

(a) De minimis extensions. Except as restricted in paragraph (d) of this section, SABs may extend into adjacent cellular markets if such extensions are de minimis, are demonstrably unavoidable for technical reasons of sound engineering design, and do not extend into the CGSA of any other licensee's cellular system on the same channel block (unless the licensee of such other system consents to the extension) or into any adjacent cellular market on a channel block for which the five year build-out period has expired.


(b) Contract extensions. Except as restricted in paragraph (d) of this section, licensees of cellular systems on the same channel block in adjacent cellular markets may, at any time, enter into contracts with applicants or other licensees to allow SAB extensions into their CGSA only (not into unserved areas). Except as restricted in paragraph (d) of this section, licensees of the first authorized cellular systems on the same channel block in adjacent cellular markets may agree to allow SAB extensions into their CGSA and/or unserved areas in their cellular markets during the five year build-out period of the market into which the SAB extends.

(c) Same applicant/licensee. Except as restricted in paragraph (d) of this section, licensees of cellular systems that are also an applicant or licensee on the same channel block in adjacent cellular markets may, at any time, allow or propose SAB extensions from their adjacent market system into their CGSA only (not into unserved areas). Except as restricted in paragraph (d) of this section, licensees of the first authorized cellular systems that are also an applicant or licensee on the same channel block in adjacent cellular markets may allow or propose SAB

extensions from their adjacent market system into their CGSA and/or unserved areas in their cellular markets during the five year build-out period of the market into which the SAB extends.

(d) Unserved area systems. Phase I initial cellular applications must not propose SAB extensions. Phase I sole major modification applications and Phase II applications may propose SAB extensions, subject to the conditions in this section.

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